

UHPA

udruga hrvatskih putničkih agencija
association of croatian travel agencies



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“Vision 2020 – Global changes and the Future of Travel Agencies”

6th – 8th November 2014
Hotel Sheraton Zagreb
Zagreb, Croatia

DRAFT PROGRAM

November 6, 2014 (Thursday)		
Time	Description	Venue
...	Arrival of participants	Hotel Sheraton Zagreb
12:00 – 18:00	Registration	Hotel Sheraton Zagreb
18:30 – 19:00	Signature of UNWTO Global Code of Ethics for Tourism Dress code: Business attire	Hotel Sheraton Zagreb
19:00 – 19:45	Opening Ceremony Speakers: Mr. Milan Bandić, Mayor of Zagreb Mr. Darko Lorencin, Minister, Ministry of Tourism of the Republic of Croatia Mr. Taleb D. Rifai, Secretary General UNWTO Mr. Boris Žgomba, President of UHPA Mr. Rafael Gallego Nadal, President of CEAV Dress code: Business attire	Hotel Sheraton Zagreb
20:00 - ...	Welcome cocktail followed by dinner Dress code: Business attire	Hotel Sheraton Zagreb

Photo by Mario Romulić | Dražen Stojić, Courtesy of HTZ

November 7, 2014 (Friday)

Time	Description	Venue
8:00 – 8:45	Late registration	Hotel Sheraton Zagreb
9:00 – 10:30	<p>1st Working session – Topic: The freedom of Travel – Balancing security needs with freedom of travel Chair: Mr. Pedro Ortún, Director, Tourism, CSR, Consumer Goods and International Regulatory Agreements Directorate, DG Enterprise and Industry, European Commission Key note speaker: Taleb Rifai, Secretary General UNWTO Panellists: TBC Rapporteur: TBC Dress code: Business casual</p>	Hotel Sheraton Zagreb
10:30 – 11:00	Coffee Break	Hotel Sheraton Zagreb
11:00 – 12:15	<p>2nd Working session – Part 1 Topic: Tourism & Travel Distribution – The Travel Agent’s Perspective Chair: Mr. Željko Trezner, Director UHPA Key note speaker: TBC Panellists: TBC Dress code: Business Casual</p>	Hotel Sheraton Zagreb
12:15 – 13:00	<p>2nd Working session – Part 2 Topic: Sustainable Tourism – The Travel Agent’s Perspective Chair: Mr. Željko Trezner, Director UHPA Key note speaker: TBC Panellists: TBC</p>	Hotel Sheraton Zagreb
13:00 – 14:30	Lunch	Hotel Sheraton Zagreb
14:30 – 16:00	<p>2nd Working session – Part 3 Topic: Tourism & Travel Distribution – The Travel Agent’s Perspective – Open Discussion Chair: Mr. Željko Trezner, Director UHPA Rapporteur: TBC</p>	Hotel Sheraton Zagreb
16:00 – 17:00	Networking Coffee Break	Hotel Sheraton Zagreb
19:30 - ...	<p>Gala dinner Dress code: Gentlemen Dark Suit; Ladies Cocktail Dress</p>	TBA

November 8, 2014 (Saturday)

Time	Description	Venue
9:30 – 11:00	<p>3rd Working session Topic: International Tourism and the future of air transport Chair: Mr. Michel de Blust, Secretary General ECTAA Key note speaker: Mr. Rafel Schvartzman, Regional Vice President Europe IATA Panellists: TBC Rapporteur: TBC</p> <p>Dress code: Business casual</p>	Hotel Sheraton Zagreb
11:00 – 11:30	<p>Coffee Break</p>	Hotel Sheraton Zagreb
11:30 – 12:30	<p>Destination Croatia: “Possibilities of organizing conferences and study tours for national associations of travel agencies” - Presentations by The Croatian National Tourist Board & The Zagreb Tourist Board</p> <p>Dress code: Business casual</p>	Hotel Sheraton Zagreb
12:30 – 13:00	<p>Closing Ceremony</p> <p>Dress code: Business casual</p>	Hotel Sheraton Zagreb
13:00 – 14:30	<p>Lunch</p>	Hotel Sheraton Zagreb
16:30 - ...	<p>Social Program “Experience Zagreb” followed by dinner in local restaurant</p> <p>Dressing code: Informal (warm clothes are recommended)</p>	